

HALAMAN PENGESAHAN

MANAJEMEN SUMBER DAYA MANUSIA PADA PROGRAM KELURAHAN LENGKAP DI KANTOR PERTANAHAN KOTA KEDIRI

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Telah dipertahankan di hadapan Tim Penguji

Pada tanggal 20 Agustus 2021 dan dinyatakan telah memenuhi syarat.

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ABSTRACT

The Complete Village Value (NDL) of the Kediri City Land Office in October 2020 is still in the low category. The Kediri City Land Office scored 13 and was in 38th place out of a total of 39 land offices in districts and cities in East Java Province. This dynamic in achieving the target of the Complete Village Program at the Land Office of Kediri City is important to be investigated further. Proper management of human resources will provide benefits for an institution because it can increase the efficiency of the use of funds, encourage performance improvements, accelerate the achievement of targets or goals, and create good relations between the apparatus and the institution or agency.

The application of qualitative methods to conduct research on the implementation of the Complete Village Program is more on the results of interview analysis which are assembled into valid data that is in accordance with what the researcher is asking. Descriptive research method is used in this study because the researcher wants to photograph, understand, and describe systematically, factually, and accurately about policies in the implementation of human resource management in the complete village program in Kantah City of Kediri in 2020.

The result of this research is the achievement of NDL 99.95 with 8 villages successfully declared. HR management is carried out starting from the planning stage by means of the competence of existing human resources adjusted to the qualifications of their duties and the condition of human resources in the Office of the City of Kediri, provision of human resources from internal and external, development with orientation and guidance, maintenance by providing several benefits, utilization of human resources by doing refreshments, especially in counter and personal secretary of the Head of Office. The internal organizational structure is based on the PTSI SK and the external SK Kakanwil. The attitude of the complete village administrator has a good responsibility. The communication model is carried out through meetings or via Whatsapp Groups.

Keywords: Policy performance, Human Resource Manajemen, Policy implementation